

Sensors & Software Inc. 1040 Stacey Court Mississauga, ON L4W 2X8 Tel: 905-624-8909

Email: sensoft\_service@spx.com

www.sensoft.ca

## **Service Request Form**

Company Name: Contact Name:		Main Phone #:
		Contact Phone #:
E-mail Address	s:	PO # (if applicable):
YOUR BILLING ADDRESS:		S: YOUR SHIPPING ADDRESS:
Name:		Name:
Address:		Address:
City/State/Zip:		City/State/Zip:
EIN for US cus Return Ship Me We will charge	ethod/Collect Account # for FedEx Ground if thi	for European countries only, otherwise leave blank
Places ship	aguinment with this	form completed to the following address:

Please snip equipment with this form completed to the following address:

SENSORS & SOFTWARE INC. ATTN: REPAIRS DEPT 1040 STACEY COURT, L4W 2X8 MISSISSAUGA, ON Canada

Shipping from outside Canada, details required for custom clearance

HS Tariff Code: 9015.808040 Country of Origin: Canada C/O FedEx Trade Network

Description of goods: Geophysical equipment sent to manufacturer for repair

FORM MUST BE COMPLETED ENTIRELY - EACH UNIT SENT WITHOUT THE COMPLETED FORM WILL BE SUBJECT TO AN ADDITIONAL SERVICE FEE EQUIVELANT TO ONE HOUR OF LABOR.

By sending equipment to our facility entirely at own risk for evaluation, Customer agrees to Sensors & Software Inc. standard terms and conditions and service evaluation fees. For repair terms and conditions, please visit https://www.sensoft.ca/support/parts-and-services/

Customer must provide Sensors & Software Inc. with accurate and complete contact information, including a delivery address, when sending customer-owned products to Sensors & Software Inc. Customer shall inform Sensors & Software Inc. of any changes to contact information when changes occur. If customer fails to provide return authorization, a valid delivery address, or payment for services or shipping, within sixty (60) days of such failure, Sensors & Software Inc. will notify customer that it considers the product to be abandoned. Sensors & Software Inc. will provide notice using the contact information customer furnished when customer authorized service or last updated its contact information with Sensors & Software Inc. In the event that customer product is abandoned, Sensors & Software Inc. may dispose of customer product, and may sell at its discretion, customer product at a private or public sale to pay for any outstanding service performed and storage costs.